

<b>AVANTI2 SRL</b>	<b>Quality Policy</b>	ALL 03 MQ
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**AVANTI2 SRL** has decided to adopt a Quality Management System that meets the requirements of the UNI EN ISO 9001:2015 standard in order to achieve the following general objectives:

- To guarantee the quality product so that:
  - The system meets the customer's expectations in terms of effectiveness and efficiency, without, however, being expressed.
  - The product complies with the applicable specifications and standards.
  - The expected business results are achieved.
- To apply a business organizational model capable of always ensuring high and adequate technical skills to be applied in the activity of: "development, production management and marketing of editorial advertising products, paper products, packaging, gift items, footwear, leather goods";
- To establish any interaction with its customer and partners with the purpose of creating value while identifying present and future needs for the company's success.
- To streamline and optimize business activities, both managerial and executive, in order to provide a product with the best price-quality ratio.
- To guarantee to the Customer that the product, in economic and quality terms, is permanently supplied with the requested features.
- To ensure product performance and reliability.

To achieve these goals, **AVANTI2 SRL** ensures:

- To precisely and systematically define the tasks and responsibilities of the participants during all the production steps.
- To always maintain a high level of stakeholder satisfaction, in particular of its customers and partners.
- To apply quality techniques and methods as a mean to manage company activities in a controlled manner.
- To completely and precisely define the product features to be supplied, even when these features are implicit in the contractual documentation.
- To plan the activities to be carried out, carrying them out in accordance with the planning, and to supervise their correct performance by effectively communicating the relevant information for their coordination.
- To always keep up to date on new technologies, materials and production processes for the purpose of their application in the activities of the company.
- To increase the use of innovative technologies.
- To promote the use of recycled materials on the production chain, certifying the commitment to comply with environmental and social criteria.
- To empower and involve all of the personnel in quality matters, asking them to make a collaborative effort and to commit themselves in order to ensure continuous development and improvement.

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- To raise suppliers' awareness on quality matters and to incentivize them to adopt their own Quality Management System.
- To determine risks and opportunities that need to be addressed to ensure that the QMS (Quality Management System) can achieve the expected results.

**AVANTI2 SRL** has determined the general environment within which it is called upon to carry out its functions, defined by a series of political, legislative, social, cultural and economic conditions, which determine the system of constraints/opportunities within which it will have to find development business management.

To analyse the context in which **AVANTI2 SRL** operates, the following aspects were taken into account:

- CORPORATE
- MARKET
- REGULATORY-SANCTIONS
- SOCIAL ETHICS
- ENVIRONMENT AND TERRITORY
- STAKEHOLDERS
- HEALTH AND SAFETY

The Management also carries out the assessment of the risks related to the activities of **AVANTI2 SRL** in order to provide assurance that the System can provide the expected result, increasing desirable results and preventing unwanted ones.

In particular, in order to achieve continuous improvement, once the individual processes and the risk elements and their correlates have been identified, an analysis of the significance of the risk will be carried out.

For those risk factors for which a threshold significance value is identified, the Management implements risk mitigation actions.

These analyses are repeated annually during the Management Review.

The application of quality techniques and methodologies is a need felt and deemed necessary by all functions of **AVANTI2 SRL** starting from the Management which, in relation to this, has established within the company directives to equip the Company with a documented quality management system suitable for achieving the established objectives.

Together with the general objectives, **AVANTI2 SRL** defines specific qualitative objectives year by year which also relate to aspects such as:

- customer satisfaction;
- the acquisition of new skills and professional experience of the staff and/or maintenance of those acquired;
- improving the efficiency of the company.

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The definition of Quality objectives is carried out as part of the Improvement Plan by the Management of **AVANTI2 SRL** which, during periodic reviews, evaluates its achievement.

The Quality Policy and company procedures are disclosed to all staff during periodic meetings; the correct and complete understanding and implementation of the Quality Policy is systematically verified as part of the internal audit activities.

All responsible functions have direct responsibility for the implementation of what is contained in the Procedures prepared according to their respective areas of competence.

The Quality Management System Manager has the task of coordinating the actions necessary for the development of the Quality Management System, of carrying out specific actions with particular reference to those of quality assurance and control, of verifying the effectiveness of the management system for Quality, propose improvement actions and support their implementation.

The Quality Management System Manager is not assigned the responsibility of obtaining the expected quality for the products/services provided to the customer, since this is the result of the correct planning and correct execution of all the activities that lead to their realization and, for the outcome of which, the fundamental role is played by the people who directly carry out the work.

The Management of **AVANTI2 SRL** assumes primary responsibility for the achievement of the previously indicated objectives and any corrective actions that may be necessary for the full achievement of the objectives themselves.

As part of the Quality System, **Mrs. Paola Nava**, as Head of the Quality Management System, supervises and supports the activities of the function managers of **AVANTI2 SRL**.

The Quality Management System Manager has full responsibility and authority to ensure compliance with the procedures established by the company's Quality Management System.

The implementation of a Quality Management System is a commitment fully shared and approved by the Management.

Milano (MI), 01/07/2021

La Direzione  
Paola Nava

